

Vinicio Armando Jiménez Zamudio

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PROFILE:

- 19 years of experience in application development and support working with Oracle PL/SQL. I also work with Oracle Database 9i, 10g and 11g.
- 8 years of experience working with Oracle Application Express (APEX) and JavaScript.
- 3 years of experience working in application support working with Java J2EE.
- 1 year of experience working with BIRT reporting.
- 2 years of experience in Oracle Developer Suite 6i (Forms and Reports).
- 1.5 years of experience as Project Leader using CMMi and Kintana.
- 1 year of experience working in UNIX and Linux operating system, particularly with Shell scripting.
- Experience with Project Management, ITIL, CMMi and Agile methodologies.
- 2 years of experience on Cloud migration as a developer.

PROFESSIONAL EXPERIENCE:

Principal Member of Technical Staff at Oracle

Guadalajara, Jalisco, México

From March 2017 to January 2024

Responsibilities:

- Part of the development team for Cloud Capacity Planning (CCP), Objectives and Key Results (OKR) and Oracle SaaS Compliance Automation Repository (OSCAR) tools.
- Developing with Oracle APEX, PLSQL and JavaScript, mainly.
- Follow up with source systems to identify root cause of issues.
- Analyze requirements from business.
- Design and coding enhancements and bug fixes.
- Monitor data load process and verify data was loaded correctly.
- Perform unit and performance testing.
- Prepare documentation needed for production migration.
- Provide information and assistance for decision making.
- Participate in stand-up meetings to review progress on the project.
- Oracle APEX workspace administration.
- Deploy changes to QA, UAT and PROD environments.

Main achievements:

- Cloud Capacity Planning (CCP) is a high-visibility tool designed for internal use, which provides business information to decide whether to acquire additional capacity to deliver the expected service to customers in different Cloud services provided by Oracle.
- Objectives and Key Results (OKR) is a tool to track goals at team, organization and enterprise level for SaaS/OAL strategy.
- Oracle SaaS Compliance Automation Repository (OSCAR) is a single source of truth for all audit information. OSCAR stores audit information and automatically generates JIRA tickets during an audit. The tickets contain control information, such as evidence collection instructions, already populated.

- Through OSCAR development, we have increased efficiency when running audits by reducing time for preparing audits. Additionally, we have automated the collection of evidence, facilitating the way Audit and Compliance information in a format that is easy to view and consume.
- Integration of several organizations within OSCAR scope, including Spectra, SaaS Compliance, CCI, among others.
- Performance improvement to automatic data uploads.
- Development of different data upload tools and APIs to allow users to load data into CCP.
- Development of Summary Dashboard for CCP, which allows executive users to query relevant information quickly.

Functional Experience: Oracle PL/SQL, Oracle Database, Oracle APEX, JavaScript, Agile, HTML, CSS

Tools: Oracle APEX, Oracle Database 12c, Oracle PL/SQL, Putty, Oracle SQL Developer, GitHub, JIRA, JavaScript, HTML, Outlook, Microsoft Office Suite

PL/SQL Developer at Tata Consultancy Services

Guadalajara, Jalisco, México

From May 2016 to March 2017

Responsibilities:

- Performance testing for jobs during server migration.
- Monitor data load process and verify data was loaded correctly.
- Follow up with source systems to identify root cause of issues.
- Analyze requirements on database side and data load issues.
- Design and coding of proposed solutions/bug fixes.
- Production support.
- Perform unit and performance testing of the proposed solutions.
- Prepare data for UAT.
- Assist clients during UAT.
- Prepare documentation needed for production migration.
- Provide information and assistance for decision making.
- Assistance on recruiting new hires for TCS.

Main achievements:

- Identified an issue in one of the customer's packages which was avoiding data loaded on Production environment,
- Completed performance testing on new servers for migration.
- Successful migration of the customer application to new servers, with minimal impact to users.
- Code changes related to migration from FTP to SFTP for file transmission.

Functional Experience: Oracle PL/SQL, Oracle Database, Shell Scripting

Tools: Oracle Database 10g, Oracle PL/SQL, Putty, Toad, TFS, Autosys, SQL Loader, Outlook, Unix/Linux, Shell Scripting, Microsoft Office Suite

Senior Associate at Cognizant

Guadalajara, Jalisco, México

From June 2011 to May 2016

Responsibilities:

- Main point of contact for Oracle related data load issues.
- Monitor data load process and verify data was loaded correctly.
- Follow up with source systems to identify root cause of issues.
- Analyze requirements on database side and data load issues.
- Design and coding of proposed solutions/bug fixes.
- Production support.
- Perform unit and performance testing of the proposed solutions.
- Prepare data for UAT.
- Assist clients during UAT.
- Prepare documentation and all details needed for production migration.
- Ensure SLA's are satisfied.
- Provide information and assistance for decision making.
- Provide reports according to the needs of the customer.
- Assistance on audit requirements from customer for Mexico location.

Main achievements:

- Improved performance of different reports up to 50% of the time consumed.
- Reduced the number of recurring high priority incidents by 25% by implementing enhancements in the data load and processing.
- Reduced the average incident resolution time by 35% by improving the incident management process.

Functional Experience: Oracle PL/SQL, Oracle Database

Tools: Oracle Database 10g, Oracle PL/SQL, WinSCP, Embarcadero Rapid SQL, PVCS, ServiceNow, Oracle SQL Developer, Control M, SQL Loader, Lotus Notes, Outlook, ServiceNow, Unix, Shell Scripting

Project Leader at Softtek / GE Capital Americas – Corporate Financial Services

Aguascalientes, Aguascalientes, México

From June 2009 to May 2011

Responsibilities:

- Leading a 3-person team that supports 7 web applications using Java J2SE and Oracle Database as back end.
- Main point of contact for customers.
- Analysis, design, coding and implementation for minor enhancements and bug fixes.
- Provide metrics to customers in weekly and operational reviews.
- Plan the weekly activities for the team.
- Provide information and assistance for decision making.
- Provide reports according to the needs of the customer.
- Track progress of the team.
- Mentoring and training for the rest of the team members.
- Ensure smooth transition if a team member leaves the team.
- Interview candidates to cover open positions within the team.
- Handle risks and issues, include providing solutions and planning to avoid the issue/risk to repeat.
- Assign resources (developers and time) to the task requested by customer.
- Ensure that all applications are following the requirements of the customer.
- Quality assurance according to CMMi requirements

Main achievements:

- Reduced the number of High priority incidents by 45% by analyzing recurring incidents and providing a permanent fix for them.
- Reduced the number of Out of SLA incident by 35% by correctly training the team members about correct tracking practices.
- Maintain CMMi 5 certification for 2 years.
- Created transition plan to be followed when an unplanned leave occurred in the team, being recognized by customer due to the reduction on the learning curve time by new members. Also, this plan facilitated planned transitions, allowing team members to pursue their career paths in the company while reducing the impact to the project.

Functional Experience: Oracle PL/SQL, Oracle Database 9i and 10g, CMMi, Project management, Java J2SEE, JSP
Tools: Java JDK 1.4 and 1.5, Oracle Developer, PL/SQL Developer, StarTeam, BIRT Reporting Tool, WebLogic 9.2, Informatica, Mercury ITG

Analyst at Softtek / GE Commercial Finance – Corporate Financial Services

Aguascalientes, Aguascalientes, México

From January 2008 to June 2009

Responsibilities:

- Analysis and design of minor enhancements and bug fixes for 7 web applications
- Application maintenance and support
- BIRT Reporting

Main achievements:

- Development and Go Live of Sourcing Cockpit application using BIRT.

Functional Experience: Oracle PL/SQL, Oracle Database 9i and 10g, Java J2SEE, JSP
Tools: Java JDK 1.4 and 1.5, Oracle Developer, PL/SQL Developer, StarTeam, BIRT Reporting Tool, WebLogic 9.2, Informatica, Mercury ITG

Junior Analyst at Grupo CICE

Veracruz, Veracruz, México

From November 2007 to December 2008

Responsibilities:

- Application Support
- Application development using Oracle Forms and Reports
- Analysis, design and coding for bug fixes and enhancements.
- Generate application documentation.
- Testing.

Main achievements:

- Reduced defects found by users by 20% by implementing and internal testing and peer review process.
- Created user manuals which helped reduce the number of calls received by support team by 70%.

Functional Experience: Oracle PL/SQL, Oracle 9i, Documentation
Tools: Oracle Developer Suite 6i (Forms and Reports), RUP, UML, Visual Basic

EDUCATION:

Instituto Tecnológico y de Estudios Superiores de Occidente Masters degree in Computer Systems	Zapopan, Jal. México	2021 - 2023
Instituto Tecnológico de Veracruz Bachelor's degree in Computer Systems Engineering	Veracruz, Ver. México	2001 - 2005
Centro de Estudios Tecnológicos del Mar # 1 Technical degree in Electronics, specialty on Communications Systems.	Alvarado, Ver. México	1998 - 2001

CERTIFICATIONS:

Responsible Conduct of Research – Research Assistants and Students	CITI Program	Feb 2023
Scrum Fundamentals Certified (SFC)	ScrumStudy	Dec 2020
Scrum Master Certified (SMC)	ScrumStudy	Dec 2020
Cognizant ADM ClientLead CustomApps	Brainbench	Nov 2011
Customer Requirements Analysis	Brainbench	Aug 2011
Information Technology Terminology	Brainbench	Aug 2011
Data Modeling Concepts	Brainbench	Aug 2011
Programming Concepts	Brainbench	Aug 2011
Project Management (2005)	Brainbench	Aug 2011
Software Configuration Management	Brainbench	Nov 2011
Software Testing	Brainbench	Nov 2011
Managing People (US)	Brainbench	Nov 2011

 Managing People (U.S.)	 Data Modeling Concepts	 Project Management (2005)
 M A S T E R Information Technology Terminology	 M A S T E R Software Testing	 M A S T E R Programming Concepts
 Software Configuration Management	 Customer Requirements Analysis	 Cognizant ADM ClientLead CustomApps

LANGUAGES:

- Spanish: Native
- English: Fluent